

## Oracle Upgrade / Reimplementation Assessment

### The Client

The Client is a broad-based business services company and a leading provider of critical transaction processing solutions to companies operating in the global travel industry. With an annual revenue of over \$ 2 billion and an employee base of over 5000 the Client operates in approximately 160 countries has development capabilities on multiple continents. The Client has its headquarters in New York with sales and service support office located in more than 40 countries.



### Business Need

The Client approached Microexcel to assess its current Oracle applications and suggest whether to upgrade or reimplement. The key goal of the Client is to:

- To be aligned with the industry best practices
- Make easily available of information across all the business units
- Make changes to the configuration and install which supports and work with minimal effort and change and,
- Stay atop in the competitive environment

### Solution

Microexcel using the best practices and with its proven implementation methodology; rich domain experience and knowledge in the HRMS, Procurement & Financials sector successfully assessed the Client's current Oracle Applications.



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### Major Accomplishments:

- Successful Assessment of Oracle Apps in scheduled time.

#### Phase 1 – Planning and Information Gathering.

- Review of documentation
- Interviews with key IT resources

#### Phase 2 – Testing

- Test/QA instance is analyzed
- Manual testing
- Review of customizations

#### Phase 3 – Analysis and Reporting

- Review and correlation of data and findings
- Development of report

### Results & Benefits

- Assessed HCM, Oracle Financials, Procurement, Core HR, CWB, Oracle Training Administration, SSHR, Integrated with 3rd party Payroll, Oracle Time & Labor
- Ease of future upgrades because of one single global instance
- Richer Functionality of the applications
- Onsite-Offshore model, optimized cost
- Low maintenance cost

### Testimonial:

“Microexcel deployed its best consultants who have domain knowledge to successfully perform the assessment according to the schedule. The documentation provided by Microexcel is aligned with its stringent Quality Processes. ”

- IT – Project Director



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### About Microexcel Inc

Established in the year 2001, Microexcel, Inc. is a global management consulting, technology services and outsourcing company. With a proven track record in providing quality, cost effective and timely Information Technology professional services and solutions, Microexcel merges people and technology to deliver value.

Headquartered in Secaucus, NJ, Microexcel has branch offices near Chicago, IL, London, UK and two offshore locations at Hyderabad and Bangalore in India. With over 450 + employees based in USA and India, Microexcel provides 24\*7 support to Clients in the areas of IT Staff Augmentation, IT Audits, Systems Analysis, Maintenance & Support, Microsoft Technologies (gold certified partner), including .Net and SharePoint, SAP, Oracle Applications (11i certified partner), Quality Assurance Testing (certified partner of HP and Borland), J2EE, Linux technologies. Microexcel is also a New Jersey Certified Minority Owned Business Enterprise. For more information please visit us at [www.microexcel.com](http://www.microexcel.com) or e-mail us to [sales@microexcel.com](mailto:sales@microexcel.com)