

## Enterprise Resource Management Documentum

### The Client

Founded in 1882, the Client is one of the leading U.S. domestic ocean carriers and is the principal carrier of containerized freight and automobiles between the U.S. Pacific Coast and Hawaii, Guam and the mid-Pacific. The Client's headquarters is in Oakland and also has offices in Atlanta, Chicago, Detroit, Guam, Hilo (Hawaii), Honolulu, Kahului (Maui), Long Beach, Nawiliwili (Kauai), Ningbo, Phoenix, Portland, Salt Lake City, Seattle, Shanghai, Washington, D.C. and Xiamen.



### Business Need

The Client approached Microexcel to develop an application which eliminates paper based process and streamline operations. The key goal is to implement a single platform that would support many different business needs and also enable Client's various departments to collaborate efficiently regardless of their physical location.

### Solution

Microexcel's team along with Client's internal IT team worked with various departments to determine what their documents storage needs were. After assessing all the needs of various departments, Microexcel developed an Integrated Document Management (IDM) application.



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### Benefits

- All engineering drawing and repair manuals are able to be managed electronically which has improved productivity and saved space
- Retrieving of documents made easy and fast
- Storage of Invoices received electronically made easy in a cost effective and efficient manner.
- Efficiently manage shipments and allows responding to customer's inquiries much more quickly.

### Award:

The Client was recognized as a Laureate by the Computerworld Honors Program in the transportation category for implementing this Integrated Document Management (IDM) application. The Computerworld Honors Program recognizes the most outstanding user achievements in technology each year.

### Testimonial

"We are very proud to have been recognized by the Computerworld Honors for our IDM project, and this would not have been possible was it not for the dedication and great effort of all employees. We particularly want to thank Microexcel's team in partnering with us in realize our goal."



-Vice President and Chief Information Officer.

### About Microexcel Inc

Established in the year 2001, Microexcel, Inc. is a global management consulting, technology services and outsourcing company. Headquartered in Secaucus, NJ, Microexcel has branch offices near Chicago, IL, London, UK and offshore locations at Hyderabad and Bangalore in India. With over 450+ employees based in USA and India, Microexcel provides 24\*7 support to Clients in the areas of IT Staff Augmentation, IT Audits, Systems Analysis, Maintenance & Support, Microsoft Technologies including .Net and SharePoint, SAP, Oracle Applications, QA Testing, J2EE, Linux technologies and Interactive Services. Microexcel is also a New Jersey Certified Minority Owned Business Enterprise. For more information please visit us at [www.microexcel.com](http://www.microexcel.com) or e-mail us to [sales@microexcel.com](mailto:sales@microexcel.com)

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